



The **Town of Aurora** wants to ensure your major industrial or office development project **progresses as smoothly as possible** and will be a **success from start to finish.**

Business Concierge Services Include:

- A single conduit to help navigate Town Hall
- Pre-consultation to avoid unexpected steps
- A dedicated committee of key decision-makers to meet with you
- Expedited processing of approvals whenever possible
- Counseling available for your development application

Contact a Case Manager Today:

Anthony Ierullo
*Manager, Long Range
& Strategic Planning*

905-726-4742

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Michael Logue
*Program Manager,
Economic Planning*

905-727-3123 ext. 4324

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**The Town of Aurora
Planning & Development
Services department**

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The Town of Aurora's

Business Concierge Program

Priority processing. Personalized service.



Does your non-residential development project in The Town of Aurora meet the following criteria? If so, then our **Business Concierge Program** may be for you!

- *New development or addition*
- *Industrial or office use*
- *10,000 square feet or greater*
- *20 full-time jobs created*
- *Located in an employment area or the Aurora Promenade*



Let one of our Case Managers be your guide at Town Hall

Interested parties should contact one of our dedicated case managers today to further determine program eligibility.

Benefits of the Business Concierge Program

'One Window' Concept

Let our Case Managers be an advocate for your project and a conduit between you, the applicant and Town departments.

Immediate Input

We will meet with you prior to your application submission, to learn more and to identify any potential areas of concern.

Key Decision-Makers

A Business Concierge Committee consisting of Case Managers, Directors from Planning and Building departments and approval leads will be convened to meet with you.

Priority Processing

Your application will be expedited to the furthest extent possible within Town Hall. Staff will assist with external agency approvals where applicable.

Personalized Services

Personalized and flexible services are available for your application. Staff are here to help you meet your timelines and create the type of development you will be proud to say is part of your legacy in The Town of Aurora.